



NORTHAMPTON BOROUGH COUNCIL

OVERVIEW AND SCRUTINY

ACTION PLAN: SCRUTINY PANEL - Dementia Friendly Town

Response and Action Plan in response to the Recommendations from Scrutiny Panel

Proposed dates for monitoring implementation of accepted recommendations

Report received by Cabinet	Monitoring activity	Monitoring complete		
March 2018	February 2019	Date to be added by O&S Committee when agreed monitoring is completed		
Recommendation 1: Northampton Borough Council works towards “Dementia Friendly Status for Northampton” being achieved. A Dementia Friends Champion is nominated to lead on this work.				
Action	Implementation/responsibility by:	Resources required/available	Target date	Achievement/Completed
A Dementia Friends Champion (DFC) to be nominated to lead on	Marion Goodman	Officers Time	April 2018	Louise Musson – Call Care Manager appointed to lead on the work for Dementia

				<p>Friendly Community status.</p> <p>Northampton Dementia Action Alliance has now been given 'working towards Dementia Friendly'. This allows NBC to use the logo which demonstrates our commitment to people living with dementia.</p> <p>Work has been suspended on this until after lockdown. Organisations working with People living with Dementia continue to support their clients during Covid-19 but other work to raise awareness has been put on hold until after lockdown.</p> <p>The University of Northampton and its partner Urban Splash are developing a business case, as part of funding from Innovate UK, to establish a community that is designed to enable active</p>
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				aging. This will be on the University of Northampton's Waterside campus, called Unity House. As part of their business case, a consultation is being carried out with representatives from a range of health, social care and housing organisations, as well as speaking with people with dementia and their families. (UON) Consultation docs. Enclosed.
Recommendation 2: A Dementia Forum is established. Northampton Interfaith Forum (NIFF) is invited to join the Forum.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
Northampton Forum (Dementia Action Alliance) to be established.	Louise Musson	Officers Time	April 2018	Completed – Northampton has a DAA which is currently chaired by Louise Musson (NBC).

Interfaith Forum to be invited to join.				<p>NIFF has been invited to form part of the Northampton DAA and have since joined.</p> <p>One of the local churches has held a Dementia Friendly Service and are looking to make this a regular event and open it out to other churches.</p>
Recommendation 3: Northampton Borough Council registers with the Alzheimer's Society as part of the Dementia Friendly Recognition Scheme.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
Internal Dementia Strategic Working Group to be formed from all the key areas of NBC. This will enable a review of best practice in the organisation for people living with dementia and their carers and work towards fulfilling the Alzheimer's criteria for becoming a DF	Louise Musson and Lead Officers for each area	Officers Time	April 2019	<p>This group has started working in the individual service areas including museum services and community safety and partnership. Further regular meetings of the whole working group have been diarised commencing in February 2019</p> <p>Group met in April, the</p>

<p>organisation.</p> <p>Northampton Borough Council will register as an organisation 'working towards DF community/organisation.</p>			<p>January 2019</p>	<p>following proposals were discussed:-</p> <ul style="list-style-type: none"> • NBC to have DF champions in key areas i.e. OSS. • DF information sessions should be added to the staff induction. • All existing public facing staff to have DF information session, this could be added as an objective in this year's appraisal. • LM to look at on line DF information sessions. • HR to review carers policy which will include Carers of people living with Dementia.
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				<ul style="list-style-type: none">• Planning will consider people with Dementia when sending out their public engagement letters.• Museums are considering people with dementia during the design of the new museum.• Museums will continue running their DF café.• OSS will consider the environment for people living with dementia and ensure all front facing staff have DF information sessions. They will look at some of their team attending champion training to support this.
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				<ul style="list-style-type: none"> • Call Care will have an information table in the OSS during Dementia Awareness Week WB 20th May. <p>Still awaiting Dementia Champion training for staff. Alzheimer's society have suspended inductions during covid-19</p> <p>We are looking forward to working with the museum to look at activities for people living with dementia.</p> <p>As part of the DAA, Northampton Borough Council will be recognised as one of the leads for working towards Dementia Friendly Northampton. This will be confirmed January</p>
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				2019.
Recommendation 4: Dementia Friends information and training is included in both Councillor and staff inductions.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
DF Champions training needed for a number of staff, to ensure DF information sessions are provided. DF information sessions to be provided to all new staff and Councillors.	HR, Training & Development, Health and Wellbeing	Officers Time Champion Training for Officers which is Free from the Alzheimers organisation.	April 2019	This will form part of the work of the NBC strategy Still awaiting Dementia Champion training for staff. Alzheimer's society have suspended inductions during covid-19 23 rd June, Dementia information sessions information posted for all front-line staff to complete.
Recommendation 5: A Councillor Champion for older people, focussing on dementia is appointed.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
Appoint Councillor for		None	April 2018	Cllr Anna King, Cabinet Member for Community Engagement and safety is

Older People	Marion Goodman			the Councillor Champion for Older People
Recommendation 6: The Dementia Friends Champion liaises with the local churches in Northampton to ascertain what Groups are currently available and whether further Groups such as Care and Share could be introduced.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
DFC to liaise with NIFF and other church groups to establish a database of Dementia Support Groups within Northampton.	Louise Musson	Officers Time	April 2019	Stephanie De Vally from Northamptonshire Police is progressing this action as part of her contribution to the Northampton DAA. LM liaising with St Peters Church who are running a DF café and offering DF church services.
Recommendation 7: The Dementia Friends Champion has dialogue with the Transport Manager of				

UNO and the Head of Vulnerable Persons, Northants Police, regarding training for drivers of UNO around raising awareness of those living with dementia.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
The NBC Strategic Working Group will liaise with UNO and other transport providers via the Bus Station User Group to support them with raising awareness of Dementia and their carers.	NBC Strategic Group	Officers Time	September 2019	This will form part of the work of the NBC strategy group. Both UNO and Northamptonshire Carers are members of the DAA.
Recommendation 8: The Dementia Friends Champion works with the Assistant Chief Executive, Northamptonshire Carers, regarding the introduction of ID cards for carers when travelling with someone living with dementia.				
Action	Implementation/responsibility by	Resources required/available	Target date	Achievement/Completed
The NBC Strategic Working Group will liaise with UNO, other transport providers and Northamptonshire	NBC Strategic Group	Officers Time	September 2019	This will form part of the work of the NBC strategy group.

Carers via the Bus Station User Group to discuss the introduction of carer ID cards. .				
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