

Forum Action Plan						
<b>Chair:</b>	Cllr. Oldham and Roger Rumsey		<b>Responsible Forum:</b>	Pensioner's Forum		
<b>Outcomes identified within the Corporate Plan:</b>	<ul style="list-style-type: none"> <li>• Empowered local communities with a greater capacity to become involved in community life</li> <li>• Promote integration and cohesion</li> <li>• Appropriate support provided to those in most need</li> <li>• Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design</li> <li>• Future developments informed by the views of local people</li> <li>• Delivery of events to celebrate and enjoy the Town's heritage and culture</li> </ul>					
<b>Objectives:</b>	<ul style="list-style-type: none"> <li>• Identify issues of importance to pensioners who live in the Borough, research/discuss issues and decide on outcomes to achieve</li> <li>• Promote and sustain effective communication between NBC and pensioners living in the Borough.</li> <li>• Promoting partnership working by statutory and voluntary sector organisations, and Pensioner's groups and communities</li> </ul>					
<b>Actions:</b>						
Action	Owner	Activity (intelligence led)	Timescale	Cost	Measure	Last Updated
WW1 Zeppelin project: Intergenerational project	AL	<p>Pilot session successfully delivered- youth and pensioners paired up for memory. To be developed in 2016/17 in partnership with Voluntary Impact Northamptonshire's School of Life</p> <p>Pensioners forum to work with Youth forum to learn about the Northampton woman and her children killed by the Zeppelin- work together on the project with support of Museums volunteer, Beverley.</p>	September 2017	Nil	Showcase of project at Heritage weekend.	April 2017
Dementia Awareness Week	NM	Dementia Awareness Week 16 <sup>th</sup> – 20 <sup>th</sup> May- Jacqueline Parks to attend Forum to discuss Dementia.	May 2017	Nil	Forum Agenda Item	April 2017
Highways Wardens Scheme	AM	Opportunity for forum members to become Highway Warden, who are the eyes and ears on the road network within their local area and a key point of contact between the community and Northamptonshire Highways.	January 2017	Nil	Wardens recruited and liaison set up with Highways	October 2016

		<p>A Highway Warden provides valuable information which assists in maintaining the highway network ensures the views and requirements of the local community are represented</p> <p>A Highway Warden is a volunteer who is supported by their parish or town council or residents group and Northamptonshire Highways.</p> <p><a href="http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/roads-and-streets/Pages/highway-wardens.aspx">http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/roads-and-streets/Pages/highway-wardens.aspx</a></p>				
Work with Nene Clinical Commissioning Group to provide the Pensioners Forum with an input into the CCG and represent the needs of older people in Northampton.	AM/JP	<p>Jeanette has confirmed the provision of the following information for future meetings.</p> <ul style="list-style-type: none"> <li>• JP to present on Quality Contract.</li> <li>• PH to present on the Veterans Community Covenant.</li> <li>• GM to discuss with the forum the best way to provide information around dementia services in the area.</li> </ul>	Ongoing	Nil	Presentations held, information cascaded, action plan in place.	May 2016
Improve attendance at forum, bringing different groups together to build upon the forum. Include service providers as well as service users.	Officers – VR & LM	Continue to publicise the forum through different communication streams and networks.	Ongoing	Nil	% increase at forum	March 15
Intergenerational Catwalk	LCW	An intergenerational catwalk lead by Voluntary Impact Northampton. Forum members encouraged to be models.	October 2017			March 2017
Tea Dance	Cllr King, LCW, and officers	Tea Dance organised in the Guildhall was well attended. Digital Eagles attended to provide IT support to the Pensioner Forum and others. Event was enjoyed by all.	March 2017			March 2017