

Forum Action Plan						
<b>Chair:</b>	Cllr. Oldham and Roger Rumsey		<b>Responsible Forum:</b>	Pensioner's Forum		
<b>Outcomes identified within the Corporate Plan:</b>	<ul style="list-style-type: none"> <li>• Empowered local communities with a greater capacity to become involved in community life</li> <li>• Promote integration and cohesion</li> <li>• Appropriate support provided to those in most need</li> <li>• Services are fair, accessible and responsive to individual needs residents and customers feel informed and engaged in service quality and design</li> <li>• Future developments informed by the views of local people</li> <li>• Delivery of events to celebrate and enjoy the Town's heritage and culture</li> </ul>					
<b>Objectives:</b>	<ul style="list-style-type: none"> <li>• Identify issues of importance to pensioners who live in the Borough, research/discuss issues and decide on outcomes to achieve</li> <li>• Promote and sustain effective communication between NBC and pensioners living in the Borough.</li> <li>• Promoting partnership working by statutory and voluntary sector organisations, and Pensioner's groups and communities</li> </ul>					
<b>Actions:</b>						
Action	Owner	Activity (intelligence led)	Timescale	Cost	Measure	Last Updated
Intergenerational project- WW1	AM	<p>Oral history project which will develop the skills of both young people and pensioners around research and learning and will encourage intergenerational integration. The project involves working with key partner Northampton Museum.</p> <p>Pair up youth and pensioners forum members, for a 'memory gathering' session; the young person will record the family history and stories that the older person has to share.</p> <p>Records to be archived and published onto the museum website, and Flickr site.</p> <p>Youth training delivered.</p> <p><b>Pilot session successfully delivered. To be developed in 2016/17 in partnership with Voluntary Impact Northamptonshire's School of Life</b></p>	July 2015	Nil	Sessions held, records archived and web content published.	October 2015

Mark Dementia Awareness Week	AM/VM	Support the NBC One Stop Shop and Dementia Action Alliance to have an awareness stall for Dementia Awareness Week 16 <sup>th</sup> – 20 <sup>th</sup> May.	May 2016	Nil	Stall in place	May 2016
Highways Wardens Scheme	AM	<p>Opportunity for forum members to become Highway Warden, who are the eyes and ears on the road network within their local area and a key point of contact between the community and Northamptonshire Highways.</p> <p>A Highway Warden provides valuable information which assists in maintaining the highway network ensures the views and requirements of the local community are represented</p> <p>A Highway Warden is a volunteer who is supported by their parish or town council or residents group and Northamptonshire Highways.</p> <p><a href="http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/roads-and-streets/Pages/highway-wardens.aspx">http://www3.northamptonshire.gov.uk/councilservices/northamptonshire-highways/roads-and-streets/Pages/highway-wardens.aspx</a></p>	January 2017	Nil	Wardens recruited and liaison set up with Highways	October 2016
Work with Nene Clinical Commissioning Group to provide the Pensioners Forum with an input into the CCG and represent the needs of older people in Northampton.	AM/JP	<p>Jeanette has confirmed the provision of the following information for future meetings.</p> <ul style="list-style-type: none"> <li>• JP to present on Quality Contract.</li> <li>• PH to present on the Veterans Community Covenant.</li> <li>• GM to discuss with the forum the best way to provide information around dementia services in the area.</li> </ul>	Ongoing	Nil	Presentations held, information cascaded, action plan in place.	May 2016
Improve attendance at forum, bringing different groups together to build upon the forum. Include service providers as well as service users.	Officers – VR & AM	Continue to publicise the forum through different communication streams and networks.	Ongoing	Nil	% increase at forum	March 15
Intergenerational Catwalk	LCW	An intergenerational catwalk lead by Voluntary Impact Northampton. Forum members encouraged to be models.	October 2017			March 2017
Tea Dance	Cllr King, LCW,	Tea Dance organised under the advice of Ann Timson in	March 2017			March

	AT and officers	the Guildhall. Digital Eagles will be coming along to provide IT support to the Pensioner Forum and others who attend.				2017